# http://thumbs.gograph.com/gg62249865.jpg

# **How often does the Participation Group meet?**

We meet at the surgery, but not too often. We know that you are busy, so we meet only a few times per year and hope that you can join us.

If you can't make meeting in person, then don’t worry – you can still be part of our virtual group.

# **What is a virtual group?**

A virtual group is a group of patients who would like to be part of the Patient Participant Group but prefer not to attend meetings.

They get involved online instead. Information such as practice newsletters, minutes of the Patient Participant Group meetings and surveys will be shared electronically.

It means that if you can't make it to face-to-face meetings, are caring for someone and unable to leave them, or are working, you can still be kept informed, give your views, and participate.

**Will my views be heard?**

Your views are important and will be listened to.

It may not be possible to act on every suggestion, but all feedback is valuable and will be took into consideration.

The Patients Association

We are an established service that gathers in person and virtually. We undertake work with patients, staff, and the community to ensure our patient voice is heard and improvements are made. We offer support and advice to patients and groups. If there is any additional information that is needed, please contact the surgery.

Telephone: 01670713021

Email: forumfamilypractice.a84038@nhs.net

You can also follow us on Facebook

@Forum Family Practice

Our website: www.forumfamilypractice.co.uk

# **Please join us!**

Forum Family Practice has a Patient Participation Group.



# **Yes please**

# **I want to be part of the Patient Participation Group:**

Name:

Address:

Telephone:

Email:

Please tick whether you would want to be involved:

⃝ Virtually

⃝ In person

**Please COMPLETE & hand to Patient Services Team**

# **What is the Patient Participation Group or PPG?**

A Patient Participation Group (PPG) is a group of people who are patients of the surgery.

They are patients who want to help the practice work as well as it can for patients, doctors, and staff.

The NHS requires every practice to have a PPG.

**Why should I join?**

You have been to the surgery as a patient, parent, carer, or friend.

Your experiences matter and you can bring different ideas to the surgery to help us treat patients better or to improve what we do in some way.

Gain an understanding of the NHS and limitations of its services and gather feedback from other patients