



THE HERBERT PROTOCOL

Safe & Found

“The Alzheimer’s Society is delighted that Lancashire Constabulary is uniting against Dementia and introducing the Herbert Protocol to help safeguard people living with Dementia in Lancashire.

“This move will help to ensure the Constabulary can act quickly to find someone who has gone missing and hopefully minimise the distress this can result in for the individual and their family.

“The launch of the Herbert Protocol with the support of Alzheimer’s Society is integral to shaping Lancashire to be a better place for people with Dementia to live.”

Alison Wakefield
Dementia Friendly Communities Officer
Alzheimer’s Society - North West

People with Dementia deserve their independence and the Herbert Protocol can help to reassure family and friends that if their loved one does go missing, they can quickly pass essential information on to the police.

With an ageing population and improvements in diagnosis, Dementia is something that will almost inevitably affect us all, either personally or professionally.

Together we can make a difference.

Download the form and find out more at:
Lancashire.police.uk/Herbertprotocol



Do you care for someone with Dementia and worry that they may go missing? We are here to help

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There is nothing more frightening than when a loved one, friend or neighbour fails to return when they should.

For people living with Dementia, this could be quite common - the Herbert Protocol could give you peace of mind.



What is the Herbert Protocol?

The Herbert Protocol is a national scheme being introduced locally by Lancashire Constabulary in partnership with the Alzheimer's Society, Lancashire Fire and Rescue Service and North West Ambulance Service, which encourages carers to compile useful information which could be used in the event of a vulnerable person going missing.

The Herbert Protocol will put systems in place to allow for early intervention when vulnerable people go missing.

The idea is to complete a form recording all vital details such as required medication, mobile numbers, places previously visited, a photograph etc.

In the event of a family member or friend going missing, the form can be handed to the police to reduce the time taken in gathering this information and inform the investigation to locate them.

This form, and the information it contains, is designed to help remove some of the stress people face when a loved one or friend goes missing. It provides those involved in the search for a missing person with essential information to help promote their safe return.

We believe that by helping people to help us in our response to vulnerable missing adults we will be able to locate them more quickly, safeguard them more effectively, and return them to safety before any harm can come to them.

Who fills the form in?

The form can be completed by a family member, friend or care provider.

You can download one at:
www.lancashire.police.uk/herbertprotocol

You are encouraged to keep the information on the form up-to-date for future use.

When should the form be given to Police?

The Police only need the form if the person is reported missing. It should be handed over to a Police Officer who can then circulate the details and photograph to others involved in the search.

Once the person is located, the form and photograph are not stored or kept by Police but returned to the person who handed it to the officer.

“We are very pleased to be working in partnership with the Alzheimer's Society to promote this programme which aims to reduce stress to the individual, loved ones, family, friends and carers should someone with Dementia go missing.

“Lancashire Constabulary is also very proud to be a Dementia Friendly Organisation.”

Andy Rhodes
Chief Constable
Lancashire Constabulary